

Workaround for multiples when unit doesn't appear in list

One workaround that we found for Multiples is to copy the important fields from the existing record of the person (you will need the First and Last name as it appears, the BSA Member ID, whether they are a youth or adult, and if an adult, you will need the leader position, and their date of birth, and their email (might have to go to my.scouting.org or Scoutbook to get the email). Then delete that person from your recharter by clicking the box by their name, going up to Manage Members, and in the drop down, click Remove From Recharter. Then go back up to Manage Members, and click on Add New Member, and click on the EXISTING MEMBER button. You will need to fill in the First and Last name of the deleted member you are wanting to add back as a Multiple, as well as their Member Type (Adult, Youth, or Participant), Member ID, Primary Position in Unit, Email, and Birthdate. This will add the member back in as a Multiple with no fee showing. I have been able to get our Recharters out the door with this workaround. It doesn't allow you to list the primary unit in which the member is paying, but I assume internally this will all get validated by the registrar since the BSA Member ID will tie all of this together.