

Things to know about renewal:

## UNIT RENEWAL

- Units Charter should be paid before individuals start renewing so scouts don't end up in unitless limbo. This allows the opportunity to do unit renewal and individual renewals at the same time. If the adults expire before the unit renews, renewals cannot proceed until all registrations are updated.
- Unit Charters CAN be paid online, because we don't offer any FA for the \$100 Charter fee, but the office is always acceptable.
  - After paying online reach out to me. Some payments must be accepted on my.scouting at council level. This just lets me know to be on the lookout and prevent delays.
- All leadership positions must be filled with current reg and YPT before a Unit can renew. ONLY COR or Council reps can move people in position manager.
- For easiest flow, ALL adults whose YPT expires before April 30<sup>th</sup>, should retake their YPT ASAP.

## MEMBERSHIP RENEWAL

- Parents of units due in January are getting emails NOW! Units need to communicate with parents how FA and popcorn incentive works. Unit's should have a renewal game plan communicated to parents before Jan 1.
- Renewals that get any FA at all (KanCare, Council, Popcorn incentive) must go through council. Council will not be reimbursing anyone.
- There is no longer a "safety net" where individuals will have to accept individual renewals. If a parent or unit pays for any individual renewals they automatically go through to National, meaning if there was any FA, it can no longer be applied.
- Renewals may take until the end of the month to reflect the new expiry date. When in doubt if the renewal was successful, ask.
- Individuals who multiple MUST be registered in their primary unit or district before they can be registered in their other unit or district.
  - If individuals do their renewals on their own their Multiple roles automatically renew, if done at council level all multiple roles will have to be done individually.
- DO NOT USE YOUR PHONE FOR RENEWAL! The software is getting better; however, it is still not capable of handling renewals. The information and often the buttons you need to push are cut off from the screen.
- All units who are renewing with 4 or less youth, MUST have a recruitment plan. See your district commissioner for further assistance.
- Healthy Blue gift cards must be in hand before renewals can be done. Funds cannot be used retroactively. If you know you have families with Healthy Blue they need to start reaching out for the 2026 benefit.
- New Payment type: Klarna, we are a Pilot council. This allows families to break up the payments into more manageable bites. If parents choose to take this route it is a deal with Klarna and council is completely removed from the process and can't do anything if there is an issue.

- If you know a member of your unit is not renewing, for convenience, please go to my.scouting and opt them out. They won't drop off the roster right away, but it should (in theory) stop all emails about them.
- To Units: When in doubt, ask your commissioner! They will either have the answer or they can funnel the questions they don't know through me.
- New Family Troops. We are still learning about all the steps to this matter and new information is coming out constantly. As we get new information we will be posting updates through Qnews.
- If you start a renewal online to price check or just to try to be ahead of the curve it will lock the council out from being able to renew individuals. If you start this process, please make sure you delete your "batch" before coming to council to pay. If you aren't sure how to delete the batch, please email D'Kolle at [d'kolle.mowery@scouting.org](mailto:d'kolle.mowery@scouting.org).
- **MOST IMPORTANT!** When in doubt, reach out! This system is ever changing; patience for yourself and staff goes a long way while we learn together!